# BUBBLE YOGA

## YOGA RETREATS - TERMS & CONDITIONS

The following Terms & Conditions apply to the specific service 'Yoga Retreats' offered by Bubble Yoga. When securing a booking, the customer declares agreement with these Terms & Conditions.

**1. CONTRACTOR** Bubble Yoga (Anne-Laure Eberhardt Yoga) Kehr 21, 9056 Gais, Switzerland +41 (0)77 483 58 65 / hello@bubbleyoga.ch

#### 2. PAYMENT POLICY

To reserve a spot on a specified retreat, a non-refundable booking fee of CHF300 is required upon. We do not hold places without receipt of the deposit payment. Full payment (the balance) must be made within 30 days of the retreat start date.

Prices are based per person, twin share (share with another retreat guest or bring a friend/partner) or for private rooms where specified, but DO NOT include flights or travel. Clients must have adequate travel insurance to cover all activities listed.

#### **3. TRAVEL INSURANCE**

Please note, even if you have private health insurance in Switzerland or your respective Country of residence, it is unlikely that this insurance will cover overseas trips such as the retreats offered by Bubble Yoga.

It is your responsibility to organise suitable travel and health insurance. Although we strongly encourage you to do so, you acknowledge that Bubble Yoga is not in the business of providing insurance products and cannot be held liable if your failure to arrange suitable insurance coverage leaves you exposed, medically, financially or otherwise.

#### 4. CANCELLATIONS

### 4.1. Definitions

"Cancellation" is defined as not attending your scheduled retreat, including postponing or rescheduling. "You" refers to the guest booking a Bubble Yoga event.

"We" refers to Bubble Yoga. It is your responsibility to read and understand our cancellation policy before making a reservation. Naturally, no one books with the intention of cancelling or postponing their retreat, but unexpected things do happen, so please consider purchasing travel cancellation insurance.

## 4.2. Travel Cancellation Insurance

Depending on the policy and conditions, travel cancellation insurance may pay for some or all cancellation fees.

Strictly for informational purposes and not to be relied upon, with most agencies, this type of insurance must be purchased within 14 days of making your reservation to optimise your level of protection.

## 4.3. Guest Cancellation Policy

Depending on when you cancel, cancellation fees may apply. Fees are determined by the following schedule ("the Cancellation fee schedule"):

- \* 21 days before arrival: free cancellation no charges applied
- \* 10 days before arrival: 50% charge applied
- \* Less than 10 days before arrival: 100% charge applied
- No compensation may be granted for early departure. Late arrivals will be treated as "no show" and charged.
- 21 days or more before arrival: Full refunded (minus your booking fee)
- 10 days before arrival: 50% charges applied
- Less than 10 days before arrival: 100% charge applied

Due to our need to commit to accommodation and other arrangements in advance, exceptions to our policy cannot be made for any reason. We do not offer credit for arriving late or leaving early.

A guest can change to another retreat 20 days or before your retreat start date for a fee of CHF300. Please note the retreat must have availability.

## 4.4. Bubble Yoga Cancellation Policy

While we have never cancelled a retreat to date and will endeavour to maintain this record, if Bubble Yoga must cancel or change a scheduled retreat date for any reason whatsoever, you're entitled to transfer your full retreat payment to another

retreat (either scheduled or at some future time). Alternatively you may request a refund of your applicable payment, which will be accommodated for insofar as is possible, taking into consideration any non-retrievable costs to which we committed in anticipation of your retreat.

Bubble Yoga is not responsible for your expenses incurred in preparation for any cancelled retreat such as other accommodation, airline tickets, loss of work, and/or other costs associated with preparing for your trip.

### 5. PASSPORTS, VISAS AND DOCUMENTS

It is the responsibility of each participant to obtain a valid passport, visa(s) and necessary certificates for any country to be visited in connection with a Bubble Yoga event.

## 6. THIRD PARTIES

Bubble Yoga holds no responsibility for the actions or omissions of third parties or independent contractors, including in the event that they modify the nature of a service on a retreat as compared with the advertised nature of the service.

## 7. GENERAL WAIVER

You acknowledge that during a retreat you participate voluntarily in any and all activities arranged by the retreat organizers, and insofar as legally permissible, surrender your right to any cause of action against Bubble Yoga arising from any loss or damage to person or property that occurs during a retreat.

### 8. COPYRIGHT

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By booking into a retreat you agree to all policies above. For any questions or queries, please email us at hello@bubbleyoga.ch